



GoldMine® 2016.1 Compatibility Matrix

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The following is an overview of current compatibility for GoldMine 2016.1.

GoldMine Premium Edition and GoldMine Connect must be the same version (**2016.1.0.xxx**) but build numbers (**2016.1.0.xxx**) are not required to match.

GoldMine Premium Edition must be installed first on the server where GoldMine Connect will be installed. This installation of GoldMine Premium Edition can be the main server installation or it can be a client installation of the main installation on another server.

GoldMine Premium Edition only supports synchronization between systems of the same version and build number.

Please note that any operating system or application that is not listed has not been tested and is not supported. HEAT Software USA Inc. does not provide integration support for third party applications. We do not support any application or operating system that is in BETA or that has not been thoroughly tested by our Quality Assurance (QA) team. For supported products, service packs released prior to the matrix date are supported. This document will be updated with information as it becomes available. Contact GoldMine support at GoldMine.Support@GoldMine.com for additional information.

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GoldMine Premium Edition

Server Operating Systems

Windows Server 2008 / 2008 R2
Windows Server 2012 / 2012 R2
Windows Small Business Server 2008 / 2011
Windows Server 2012 / 2012 R2 Essentials

Workstation Operating Systems

Windows 7
Windows 8 / 8.1
Windows 10

Web Browsers

Microsoft Internet Explorer 9
Microsoft Internet Explorer 10
Microsoft Internet Explorer 11
Microsoft Edge 12.0 – 13.0

Microsoft SQL

MS-SQL 2008
MS-SQL 2008 R2
MS-SQL 2012
MS-SQL 2014

Microsoft Office

Word, Excel, and Outlook 2007
Word, Excel, and Outlook 2010
Word, Excel, and Outlook 2013
Word, Excel, and Outlook 2016
Word, Excel, Outlook Office 365

NOTE:

- 64 bit versions of Microsoft Office are not supported.
- Some 3rd party applications that also integrate with Microsoft Office may interfere with GoldMine's integration.

GoldMine Connect

Server Operating Systems

Windows Server 2008 / 2008 R2
Windows Server 2012 / 2012 R2
Windows Small Business Server 2008
Windows Small Business Server 2011
Windows Server 2012 Essentials
Windows Server 2012 R2 Essentials

IIS Versions

IIS 7.0 / 7.5 / 8.0 / 8.5

GoldMine Web*

Included with GoldMine Premium

Mobile (Smartphone and Tablet) OS

iOS 9.1 – 9.3.1
Android 4.2.x – 5.1
Windows 7 – 10

Mobile Browsers

Safari for iOS 8.4 – 9.3.1
Chrome for Android 4.2.x – 5.1
Internet Explorer Mobile 11

Desktop Browsers

Safari 8 – 9 for OSX
Chrome 48 - 50
Microsoft Internet Explorer 11.0
Microsoft Edge 12.0 – 13.0

*Cookies and JavaScript must be turned on for browsers.